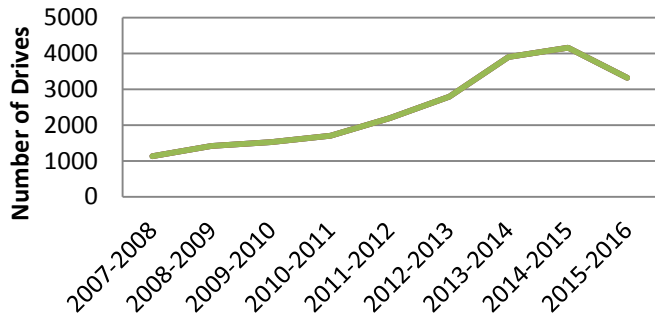


Our Services in Review

Transportation: After eight years continual growth in drives provided, we saw a decrease this year due to fewer dialysis drives.

Transportation

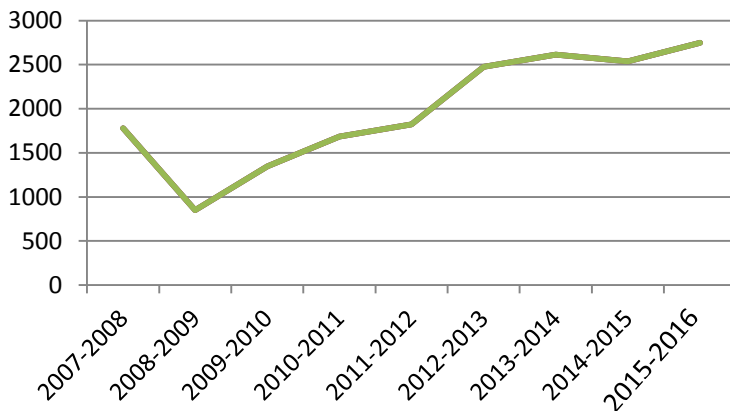


Home Maintenance: With the change to a referral system, we have seen a decrease in numbers - 59 individuals requested 70 units of service.

Security – Friendly Visiting and Telephone Assurance: Requests for Friendly Visiting and Telephone Assurance have seen an increase. This year we assisted 46 clients with 1489 visits or phone calls.

Frozen Meals: Demand for frozen meals remains strong as we had our highest year yet for meals sold.

FROZEN MEALS

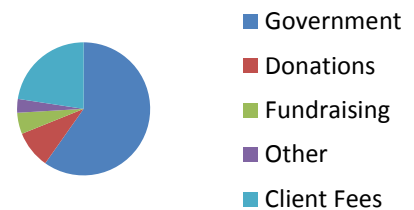


Client Intervention and Assistance: Assistance is provided to clients year-round with the majority of assistance being provided through the Community Volunteer Income Tax Program which has seen us complete 663 2015 income tax returns to date. This past fiscal year we helped 682 individuals with forms, finding financial assistance for medical devices, referrals to other services and assisting with applications for the Ontario Energy Support program.

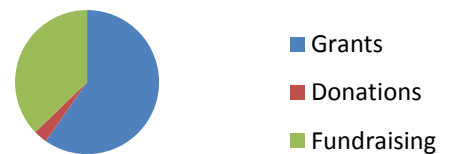
Fundraising

As our agency is only partially funded by the Ministry of Health and Long-term Care our Fundraising Committee is a valuable component of our agency – helping to ensure that needed funds are there. This year fundraising volunteers donated 513 hours.

Revenues



Golden Age Activity Centre



2015-2016 Board of Directors

Our Board of Directors gave 159.5 hours to provide governance to our agency.

Elected:

Dave Bennett, President, Privacy Officer and Appointed Representative of Horton Township

Carol Ann Simson, Past-President

Rand Elliott, Vice-President

Joanne McDonald, Secretary and Appointed Representative of Admaston/Bromley Council

Jasper Lafrance, Treasurer

Jack Ledger, Director

Joan Daley, Director

Bob Johnston, Director

Andrew Evans, Appointed Representative of the Town of Renfrew