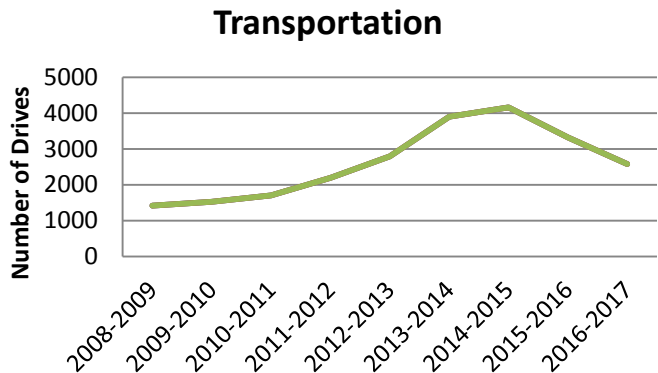


## Our Services in Review

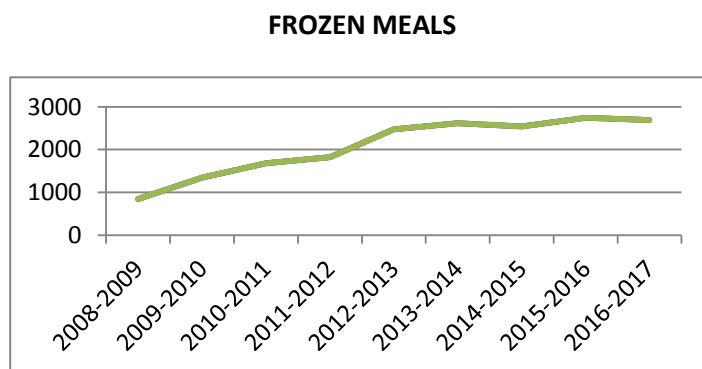
**Transportation:** After eight years of continual growth in drives provided, we saw a decrease this year due to fewer dialysis drives and a decrease in high volume users. 288 individuals were assisted through this program.



**Home Maintenance:** We have had increased interest in our Home Maintenance program this year and provided 76 individuals with 98 referrals for assistance.

**Security – Friendly Visiting and Telephone Assurance:** Our upward trend in Friendly Visiting and Telephone Assurance continued in 2016-2017 with 48 individuals receiving 1797 calls and visits.

**Frozen Meals:** Demand for frozen meals remains strong as we had 58 individuals purchase meals.

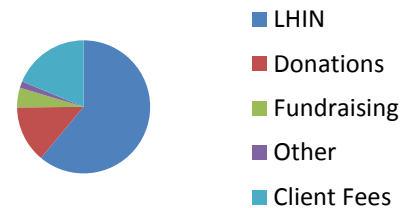


**Client Intervention and Assistance:** Assistance is provided to clients year-round with the majority of assistance being provided through the Community Volunteer Income Tax Program (CVITP) which has seen us complete 653 2016 income tax returns to date (March/April 2017). This past fiscal year we helped 620 individuals with various government forms, finding financial assistance for medical devices, referrals to other services and assisting with applications for the Ontario Energy Support program.

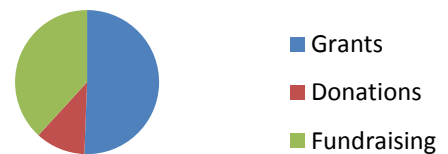
## Fundraising

As our agency is only partially funded by the Ministry of Health and Long-term Care our Fundraising Committee is a valuable component of our agency – helping to ensure that needed funds are there. This year 39 fundraising volunteers donated 362 hours.

### Revenues



## Golden Age Activity Centre



## 2016-2017 Board of Directors

Our Board of Directors gave 149 hours to provide governance to our agency.

Elected:

**Dave Bennett**, President, Privacy Officer and Appointed Representative of Horton Township

**Carol Ann Simson**, Past-President

**Rand Elliott**, Vice-President

**Joanne McDonald**, Secretary and Appointed Representative of Admaston/Bromley Council

**Jasper Lafrance**, Treasurer

**Jack Ledger**, Director, Leave of Absence

**Joan Daley**, Director

**Bob Johnston**, Director

**Andrew Evans**, Appointed Representative of the Town of Renfrew