Golden Age Activity Centre

COVID-19 Survey

Renfrew and Area Seniors Home Support Inc. are presently exploring what our new way of delivering services might look like, and how we can continue to support the health and wellbeing of our members, while keeping our community safe.

I would kindly ask you to take 10 - 15 minutes to complete our survey. While we don't know what the future will hold, your responses will help us develop our re-opening plan so that all our members can be safe and comfortable participating in our programs. All of your answers are voluntary and will be kept confidential.

How old are you?

☐ 50 – 59 ☐ 60 – 69 ☐ 70 – 79 ☐ 80-89 ☐ 90+

On average, how many times per week do you usually visit the Centre:

☐ once per week ☐ twice per week ☐ three times per week

☐ four times per week ☐ five or more times per week

What three recreational programs did you enjoy in the past while participating in our centre:

- ☐ Fitness Programs
- ☐ Arts and Crafts (e.g., wood working, painting)
- ☐ Group Games (e.g., Euchre, Bridge, Scrabble)
- ☐ Lectures, Seminars, or Discussions
- ☐ Trips
- ☐ Music Programs
- ☐ Computer Programs
- ☐ Special Events
- ☐ Other (please describe) _____

How comfortable do you feel about returning to your Seniors Centre, assuming that appropriate protocols (e.g. masks, physical distancing, sanitizing and reduced participant numbers) **are put in place?**

1	2	3	4	5
Very uncomfortable		Neutral		Very comfortable

The below measures will be in place for everyone's safety;

- ☐ Daily screening (checklist of questions asked, temperatures taken, etc.) of all staff, volunteers and participants
- ☐ Participants wear masks at all times
- ☐ Staff and volunteers wear masks at all times
- ☐ Hand sanitizer available at front and rear entrance and for frequent use
- ☐ Smaller group/class sizes (presently10 people maximum, until further notice)
- ☐ Fewer programs running at much lower numbers

Did you take public transit (Taxi / Accessible Transportation) to and from your Centre in the past?

- ☐ Yes
- ☐ No

IF YES …

How comfortable are you using public transit to get to the centre now?

1	2	3	4	5
Very uncomfortable		Neutral		Very comfortable

Have you used any online or virtual programs or resources during closure e.g., Seniors Centres Without Walls, Telephone or Zoom Programs?

- ☐ Yes
- ☐ No
- ☐ Wasn't aware of any

Would you be interested in participating in online or virtual programming after the Centre reopens, i.e.; Seniors Centres Without Walls?

- ☐ Yes
- ☐ No

IF NO…

Which of the following reasons impacts your interest or ability in participating in online programs once the centre re-opens?

- ☐ Don't have a computer/laptop
- ☐ Not that comfortable with online material or technology
- ☐ No access to internet
- ☐ No access to reliable or affordable internet service

- ☐ I have accessibility barriers which prevent me from participating online
- ☐ I don't like/enjoy online programs
- ☐ Other _____

Prior to closure, how greatly did you rely on our Golden Age Activity Centre for each of the following (circle the one most applicable):

1 = not at all dependent – I mostly get this from other opportunities or providers 2 = somewhat dependent – I like the Centre, but I have some other opportunities 3 = very dependent – the Centre is my main place for this program or service N/A = not applicable - I did not access this program or service at the Centre before				
Social Activity (unstructured social interaction)	**1**	**2**	**3**	**N/A**
Physical Activity (Fitness & Dance)	**1**	**2**	**3**	**N/A**
Mental Health (friendship, mental well begin)	**1**	**2**	**3**	**N/A**
Volunteer Opportunities	**1**	**2**	**3**	**N/A**
A Sense of Belonging (Community Connectedness)	**1**	**2**	**3**	**N/A**
Access to Food / Meals (congregate dining, lunch program, etc.)	**1**	**2**	**3**	**N/A**
Access to Education Programs (wellness & speaker sessions)	**1**	**2**	**3**	**N/A**
Access to Information & Referral Services	**1**	**2**	**3**	**N/A**

Thank you for taking the time to provide us with your valuable feedback. We look forward to seeing you return to programming when it is safe to do so. We are working hard to ensure the safest and most effective return possible.

Renfrew and Area Seniors' Home Support Inc.